



4145 Route 549  
Mansfield, PA 16933

p: 570-549-6737  
p: 570-537-6737  
p: 570-596-6737  
p: 800-691-9129  
f: 570-549-2500

Dear Customer:

Starting December 14<sup>th</sup> North Penn Video will be upgrading the digital TV user interface to a newly enhanced version. The new user interface will appear the first time your set-top box reboots after this date. You may also manually reboot your set-top box after December 14<sup>th</sup> to upgrade. With this upgrade you will notice many new features included at no extra cost. Below is a preview of the new look with some of the added features overviewed.

**Enhanced Interface Look and Feel** – The user interface experience will be improved with a new look and feel with an easier to read guide.

**New Show Highlight** – In the guide you will see a star next to each show that is airing for the first time. Re-runs will not have a star next to them.

**DVR/PVR Series Record** – Series Record will allow you to record your favorite series without programming your DVR/PVR to record each show. It will record it for you! It will also allow you to choose to record new shows only and not re-runs. Customer must subscribe to DVR/PVR service to use the Series Record feature.



**If your set-top box prompts you for an Activation Code after rebooting please enter your 10 digit phone number.**

**570xxxxxxx**

Please contact our office at (800) 691-9129 if you have any questions regarding this update or about any of your North Penn services.

Sincerely,

North Penn Video

